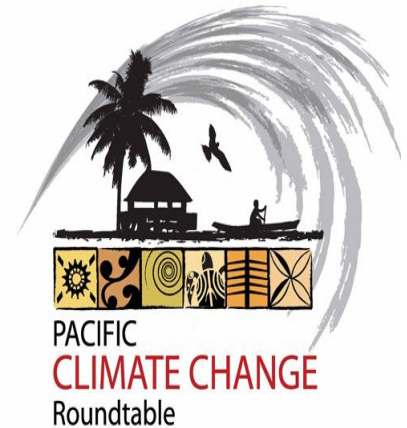


# Knowledge Management Working Group



Pacific Climate Change Round Table-  
2015

# Highlights

- Strengthened partnerships between agencies involved in knowledge management
- Tools that can help take knowledge that is created between a small group of stakeholders – widen the discussions to increase the knowledge base – store the information and knowledge for future practitioners



Pacific Solution Exchange  
QUERY  
“Communicating the Science  
of Climate Change with Rural  
Communities”

Members shared first-hand  
stories on HOW they  
communicate the science of  
climate.

Used in 50 communities as  
part of the Vanuatu Climate  
Change Consortium

Guidance Note:  
*Communicating Climate Change  
for  
Risk Reduction in Pacific  
Communities*  
**Guidance Note** for Red Cross  
Staff and Volunteers

Approach informed by region  
wide experiences = avoid  
past mistakes and improved  
effectiveness



# Challenges, lessons and opportunities

- User needs and relationships critical and users have a responsibility to communicate their needs!
- IKM champions needed to support a strong culture of sharing information internally and externally
- IKM needs resources
- Synergise structures with existing IKM groups such as PCCP Advisory Committee.
- Review IKM working group ToR to align with proposed structures as part of SRDP.
- Utilise key messages developed widely as part of all CC/DRM programmes.





# Bad Knowledge Management

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**Content  
Management**



**Teamwork &  
Collaboration**



**Knowledge  
Sharing**



**Knowledge  
Retention**



GET ALL THE  
INFORMATION YOU CAN,  
WE'LL THINK OF A  
USE FOR IT LATER.



# What are your user needs?

As a \_\_\_\_\_  
I need \_\_\_\_\_  
to \_\_\_\_\_

## Example

As a climate change negotiator I need case studies of local climate change impacts to make a stronger case for action at the global level

